

Service Guide

- Hansik Goo is open from Monday to Saturday for dinner only. All tables have a strict table return
 policy from their original booking time; group 2-3 → 2.5 hr, group 4-5 → 3 hr, group 6 and above
 → 3.5 hr.
- The restaurant serves a Tasting Menu with 9 courses to all guests. Allergy notice must be informed 48 hours prior for menu modification. All dishes are also subject to change without notice due to seasonal availability.
- The entire table is required to participate in having the Tasting Menu.
- The Tasting Menu can only be served when the whole party is seated for an optimal dining experience.
- Reservations can be made either by phone at <u>2798 8768</u> or through an email at <u>info@hansikgoo.hk</u>
- Wine corkage is available. Spirits are not allowed to be brought in, intending for consumption.
- The cake surcharge is HKD 150 per cake.
- Seating preferences are subject to availability.
- Prices are subject to a 10% service charge.
- Children aged 12 and under are restricted to dine in. Kids' Menu are not available.
- If you are running late, please contact the restaurant, so that we know you will still be joining us. On the condition that we do not hear from you after 15 minutes from the original booking time, the table will be considered as a no-show, subject to the cancellation policy.
- More information can be enquired through a phone call or email.

Our Commitment to your safety during COVID-19

To ensure the well-being of our guests and Hansik Goo staff and in light of the developing COVID-19 situation, we are constantly updating the intensified precautionary health and safety measures at our property, in accordance with local and international authority advisories and protocols.

We would like to appeal to all guests who have travelled abroad, been in contact with someone who travelled abroad in the past 14 days or impacted with COVID-19, personally experiencing any symptoms such as fever, cough or difficulty breathing to reschedule their visit to our restaurant at least 72 hours in advance of their original booking with a written email to info@hansikgoo.hk. Any other information regarding cancellation and rescheduling, may refer to the Cancellation and Rescheduling Policy.

- Hansik Goo restaurant is classified as Type C under the current dining restrictions in Hong Kong.
- Barcode for Leave Home App is also placed by the entrance to all guests to scan for the record.
- Guests' body temperature is being checked upon entering the venue.
- Air purifiers have been placed throughout the restaurant and hand sanitizer is available for guests to use upon their arrival at reception.