



HANSIK GOO

Cancellation and Rescheduling Policy:

Any cancellation or rescheduling of your booking is required to be received in writing into email at info@hansikgoo.hk or called directly to 2798 8768 on or before 4:00pm one day prior to your reservation.

- a) Cancellation or party reduction made after 4:00pm one day prior to the reservation will incur a charge of the half amount of on-day menu price per head.
- b) Cancellation or party reduction made on-day will incur a charge of the full amount of on-day menu price per head.

We do apologise if the cancellation fee or policy applies to our guests if situation a) or b) happens. Please understand that Hansik Goo kitchen strictly rely on the reservation for the day before preparation.

Weather Arrangement:

If Hongkong Observatory announces for Black Rain and/or Tropical Cyclone Signal 8 and above during the reservation day, all guests have the right to reschedule their booking one time when the weather conditions hoisted two hours before their reservation time.