

## Service Guide

- Hansik Goo is serving both Lunch and Dinner, Please refer to our pop-up message from our website for the most update Operation hours.
- The restaurant serves a Tasting Menu only. Allergy notice must be informed 48 hours prior for menu modification. All dishes are also subject to change without notice due to seasonal availability.
- The entire table is required to participate in having the Tasting Menu. Tasting Menu can only be served when the whole party is seated for an optimal dining experience.
- Reservations can be made by phone at <u>2798 8768</u>, through an email at <u>info@hansikgoo.hk</u> or the online reservation system.
- Wine corkage is available, please contact Hansik Goo team for our corkage policy. Spirits are not allowed to be brought in for consumption.
- Cake cutting fee is HKD 150 per cake.
- Seating preferences are subject to availability.
- Prices are subject to a 10% service charge.
- Children who are able to participate the tasting menu are welcome to dine in, separate kids' Menu are not available.
- If you are running late, please contact the restaurant, so that we know you will still be joining us. On the condition that we do not hear from you after 15 minutes from the original booking time, the table will be considered as a no-show, subject to the cancellation policy.
- More information can be enquired through a phone call or email.

## Our Commitment to your safety during COVID-19

To ensure the well-being of our guests and Hansik Goo staff and in light of the developing COVID-19 situation, we are constantly updating the intensified precautionary health and safety measures at our property, in accordance with local and international authority advisories and protocols.

We would like to appeal to all guests who have travelled abroad, been in contact with someone who travelled abroad in the past 14 days or impacted with COVID-19, personally experiencing any symptoms such as fever, cough or difficulty breathing to reschedule their visit to our restaurant at least 72 hours in advance of their original booking with a written email to <a href="mailto:info@hansikgoo.hk">info@hansikgoo.hk</a>. Any other information regarding cancellation and rescheduling, may refer to the Cancellation and Rescheduling Policy.

- Hansik Goo restaurant is practice under "Vaccine Pass", and each table in the restaurant is limited to 8 diners under the current dining restrictions.
- Guests are required to use the "LeaveHomeSafe" mobile application to scan the provided barcode and show the vaccination record before entry.
- Guests' body temperature is being checked upon entering the venue.
- Air purifiers have been placed throughout the restaurant and hand sanitizer is available for guests to use upon their arrival at reception.