



## HANSIK GOO

Any cancellation or rescheduling of your booking is required to be notified by phone or email at 2798 8768 or info@hansikgoo.hk before 4:00pm one day prior to your reservation at Main Dining Area and 72 hours in advance for Private Dining Room bookings to avoid cancellation fee. Please note that the same policy applies to any COVID-related cancellations.

### **Cancellation and Rescheduling Policy - Main Dining Area**

Cancellation fees apply if:

- a) cancellation or party reduction is made after 4:00pm one day prior to the reservation. 50% of on-day menu price per person will be charged.
- b) cancellation or party reduction is made on-day. Full amount of on-day menu price per person will be charged.

### **Cancellation and Rescheduling Policy - Private Dining Room**

A deposit of 50% of the minimum spend is required to secure the reservation at Private Dining Room. Cancellation fees apply if:

- a) cancellation is made within 72 hours prior to the reservation. Required deposit will be forfeited.
- b) cancellation is made on-day. Full amount of minimum spend will be charged.

Please note that your deposit is secured through a third-party company, Stripe. In case of any adjustment, cancellation or refund, Stripe will charge you 5% of your deposit as processing fee. The restaurant will not be able to support this charge on your stead.

### **Weather Arrangement:**

If Hong Kong Observatory announces Tropical Cyclone Signal 8 or above on the day of visit, all guests possess the right to reschedule their bookings should the No.8 signal or above is in effect two hours prior to the reservation time.